

## **AirGate Contract for Carriage And Passenger Information**

1. Passport and/or VISA requirements: As of January 23, 2007, all adults and children (including newborns) are required to have a valid passport (booklet, not card) for all international travel by air, including the Bahamas. For more information on passports and Visas, please go to: <http://travel.state.gov> or [www.myoutislands.com](http://www.myoutislands.com)
2. Please contact AirGate Aviation with any requested passenger information within 24 hours of booking, unless different arrangements have been made. AirGate requires exact name, gender, passport number, expiration date, citizenship, date of birth, passenger weight and contact information for each passenger. Please provide Bahamas contact information as well.
3. AirGate Aviation will charge the cost of total airfare at the time of booking. AirGate does not offer refunds. Please note the following:
  - If the passenger needs to cancel or reschedule a flight, he/she must speak with an AirGate agent to make the change; no emails or voicemails.
  - For changes or cancellations, there will be no penalties or fees as long as notice is given at least 24 hours prior to the flight departure time.
  - If the passenger cancels or reschedules at least 24 hours in advance, he/she will have a full credit on file to use toward the current fare, for up to a year from the original date of travel on any available calendar date and travel must be completed before expiration.
  - If the passenger cancels less than 24 hours before departure, then the passenger will forfeit the ticket.
  - All No-shows will forfeit the full ticket.
4. Please note all passengers are responsible for paying the Bahamian departure tax, currently \$29, at the departure airport in the Bahamas on their return to the US. The fee will need to be paid in cash. All prize winners will be required to pay these fees in addition to any other taxes and fees as specified by the promotion/drawing won.
5. **Check-in required at your departure location is a minimum of one hour prior to departure time.** Due to CBP rules, **AirGate will not be able to delay a flight to wait on late passengers.**
6. AirGate Aviation has a luggage weight limit of 40 lbs per passenger, excluding infants. Due to size constraints, it is advised to pack in soft-sided bags. Baggage dimensions must not exceed 13 inches in depth (thickness) and total circumference not to exceed 100 inches with no side longer than 30 inches. Coolers are limited to 28 qt size; insulated cooler bags are best. Surfboards will be considered on an individual basis and incur additional fees. Kennels will also be considered on an individual basis. Passengers whose luggage weighs over 40 lbs will be charged \$1.50 per pound. Overweight/excess baggage is subject to weight and space availability and will be loaded only at the Captain's discretion. No hazardous materials (HAZMAT).

7. AirGate Aviation is a pet friendly airline; please advise us of any issues being on an aircraft with pets onboard at the time of booking. If traveling with a pet please note the following:
  - a. Pets, Dogs and Cats: An import permit is required from the Ministry of Agriculture, Trade and Industry for all animals being brought into the Commonwealth of the Bahamas. For more information, please go to [www.bahamas.com](http://www.bahamas.com). AirGate does not charge for pets to travel with their owners but reserves the right to limit the number and size of pets that can travel. AirGate requires cats to be in carriers. Dogs that are hyper, unruly and certain breeds may be required to be in kennels and will be loaded at the Captain's discretion. In consideration of fellow passengers, please ensure the cleanliness of your pets. For any questions, please check with your AirGate representative prior to departure date.

If you have any other questions, please contact us at 386-478-0600. Thank you for flying AirGate Aviation!

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